

# ESSENTIAL INTRODUCTION

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**Specification and technical data are subject to change without notice.**

**Manual Objectives**

Use of this manual will better enable you to:

- reduce customer service costs
- determine and select components.

**Intended Audience**

This manual is primarily intended for people who:

- provide service to customers
- order replacement components
- need further product knowledge

This manual may be of special interest to:

- training managers
- direct order entry personnel
- distributor personnel
- dealers
- anyone who services Marvin window and door products

**Sources of Additional Help**

Questions regarding Marvin window or door products can be addressed to the following:

Your Distributor \_\_\_\_\_

**Specification and technical data are subject to change without notice.**

This manual is designed to make replacement part information easy to find and utilize. Used in conjunction with the Architectural Detail Manual and the Price Guide, it will provide a library of information.

Each section of the parts manual has a Table of Contents. The line entries are linked to that specific page for assistance in locating necessary information for component replacement.

**How to Submit Suggestions**

Comments or suggestions about this publication can be directed to: Marvin Windows and Doors, P.O. Box 100, Warroad, MN 56763 or call (218) 386-1430 or 1-800-346-5044.

**Ordering Information**

- Numbers in parentheses ( ) following measurements, are metric equivalents in millimeters rounded to the nearest whole number.
- All handing information is viewed from the exterior unless otherwise stated.
- Discontinued – Limited Availability (LA) parts are subject to availability.
- Discontinued – No Availability (NA) parts may also be available for reference throughout the documentation.
- All measurements listed in this manual are fractions rounded to the nearest 32<sup>nd</sup> or 64<sup>th</sup> of an inch. They are intended for reference only when ordering a replacement part. If the exact measurement is required, please contact your Marvin sales or service representative.

**Marvin Order Management System (OMS)**

Distributor and Dealer personnel OMS personnel may enter non-warranty replacement parts and pieces by referencing the part or profile number and the description.

**Pricing**

Refer to OMS for replacement part pricing or the master parts price list located online. Prices are subject to change without notice.

**Freight**

F.O.B. Factory. A customer may request any service offered by U.P.S., U.S. Postal Service, or Federal Express, however, the customer will be charged for actual shipping costs. In the event Marvin is providing the replacement parts, Marvin will determine which method of shipping is most appropriate to meet the customer's needs.

**Trademark Information**

The following trademarks are referenced in this manual:

- Ultrex® is a registered trademark of Marvin Windows and Doors.
- Dow Corning 1199 Silicone Glazing Sealant is a registered trademark of the Dow Corning Company.
- PrepRite, ProBlock, and Classic 99 are trademarks of The Sherwin-Williams Company.

**Ultrex<sup>®</sup> Care and Maintenance**

Click on the following Blue icon for a link to information on Ultrex Care and Maintenance.

**Touch Up Paint**

Brush on and aerosol spray touch up paint is available to repair a scratch. See the accessories chapter for descriptions and parts numbers.

**Matching Paint Colors: Options**

Available exterior colors include: Stone White, Pebble Gray, Bronze, Evergreen, Cashmere, Marvin Ebony, Ebony (discontinued product color, originally Integrity).

Available interior colors include: Stone White, Bronze, and Marvin Ebony.

1. Most Sherwin-Williams dealers can match exterior and interior colors for Essential products. At your Sherwin-Williams store, ask for: National Accounts >Marvin Windows and Doors >Essential products.
2. Color matching can also be done at your local paint store. Please contact your Marvin representative for samples of available finishes.